

Our Fiber Installation Process



Step 1:

You call to place an order with Piedmont Rural Fiber. Better internet is on the way!



Step 2:

If this is the first time your home has ever been connected to our network, we'll stake out the best place to install the fiber line.



Step 3:

We will run a fiber drop underground that connects to a box on the side of your home or business, so a technician can splice the fiber and connect you to the main fiber cable at the road. We'll be sure to restore any landscaping when we're done!



Step 4:

We'll contact you to schedule your installation day.



Step 5:

On your installation day, our technician will mount a box called a Network Interface Device to convert the pulse of light from fiber into electrical signals, install your router, and do anything else necessary to ensure your devices are ready to connect to the network.